



October 2022

Dear Parent/Carer

Thank you to those of you who have filled in our parent/carer questionnaire. It is extremely helpful to have as many responses as possible, so I would encourage everybody to respond if they are able. The deadline for completion is Tuesday 1 November and you can find the survey [here](#).

One question on the questionnaire is regarding the possibility of a parent app that will allow you access to specific information for your child more easily. It is clear from the initial feedback from the parent/carer survey that parents would be very much in favour of this. Therefore, we have brought forward our launch of this app, with an initial focus on the finance module.

We will be launching the **My Child At School (MCAS)** app during November. This is the first step in launching the app which will, in due course, help to strengthen our communication. More information will be provided after half term as to launch details.

This means that we will be moving away from using Scopay and towards using the MCAS app for any payments for meals, trips and clubs.

When we are ready to launch the app, we will be sending out activation details to all parents/carers, via email. At that point, payments or balances that exist will be transferred to your new MCAS account. Any payments from that point will need to be made through MCAS rather than Scopay, which will be discontinued. Any payments students make in school will then be added to the MCAS balance too.

For families with more than one sibling, you will only need to have one account where you can see all children and each parent/guardian will be sent activation details, so they will have their own account. For families that use MCAS with a sibling at a different school, we will send instructions on how to add them into your existing app.

There is no action for you to take at this stage, but we wanted to keep you informed ahead of the change so that it was not something that came quickly after half term. We will make sure we send you detailed information and instructions to make it as easy as possible for you to get set up and started.

We are really excited about the potential it has for helping us communicate effectively with families. If you have any questions regarding the switch from Scopay to MCAS please do not hesitate to get in touch with our finance team via dcave@sackvilleschool.org.uk.

I hope you all have a great half term.

Yours sincerely

Mr P Cowlin
Deputy Headteacher